



**ADDENDUM  
REQUEST FOR PROPOSAL (RFP)  
COMPUTER-AIDED DISPATCH AND RECORD MANAGEMENT SYSTEM  
CITY OF AUSTIN, TEXAS**

---

**RFP: LPW0002REBID3**

**Addendum No: 1**

**Date of Addendum: July 16, 2013**

---

This addendum is incorporating the following questions and answers, to the above-referenced RFP.

- 1.0 (Q) If CAD/RMS solution is licensed on a per user basis (not concurrent user), how many total users are anticipated for this project?  
(A) Currently at ACCD we have 42 full time employees who may be users. This does not include any internal IT access support necessary to maintain/update the system. As part of the RFP, the City of Austin wishes to have one license that may be shared with other Departments.
- 2.0 (Q) What are the different roles and workflows of the users?  
(A) Manager, Supervisors, Uniformed security staff, Dispatchers, Security Coordinators, Safety Specialist, Executive Assistant
- 3.0 ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

BY THE SIGNATURES affixed below, this Addendum is hereby incorporated into and made a part of the above-referenced Invitation for Bid.

APPROVED BY:

A handwritten signature in black ink, appearing to read "Sai Xoomsai".

Sai Xoomsai, Senior Buyer  
Purchasing Office

07/16/2013

Date

ACKNOWLEDGED BY:

\_\_\_\_\_  
Vendor Name

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Date

**RETURN A COPY OF THIS ADDENDUM to the City of Austin Purchasing Office with your bid.  
Failure to do so may constitute grounds for rejection of your offer.**